



Rentokil Steritech

The Experts in Pest Control

**Integrated pest control
for retail businesses**

Protecting your stores
from pest infestation

Rentokil Steritech understands the challenges facing retail stores.

**Consequences
of pest
infestation**



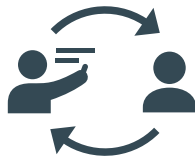
Unwanted media
attention and
publicity



Loss of customers
and consumer
trust



Poor online reviews
and negative social
media posts



Low employee
morale and high
turnover



Impaired relationships
with neighboring
businesses



Product
damage



Revenue
losses



Tarnished brand
reputation

Pest-free stores are a customer expectation

Integrated pest control for retail stores

Whether they are shopping in a free-standing store, a mixed-use complex, a mall, an airport, or even online, customers are looking for products that meet their quality and cleanliness expectations. Encountering a pest during the purchasing process is a sure fire way to lose customer trust and potentially damage your brand.

Pests have many opportunities to make their way into your stores – in shipments, with your customers and employees, through structural gaps, via open doors and loading docks, and even through shared walls and ceilings with neighboring properties. Once they enter, they can spread to other areas and quickly become established.

Rodents, cockroaches, and other crawling insects are all well-known risks for retail stores because they can damage products and spread dangerous pathogens. But other pests can also be problematic, including bed bugs, stinging pests, and birds.

In addition to the loss of product and potential health hazards, pest problems can result in a poor shopping experience for your customers. In today's online world, consumers often feel compelled to share their negative experiences.

Increasingly, media outlets pick up these types of stories for news broadcasts and publications, leading to negative publicity for your brand.

With a Rentokil Steritech integrated pest management program in place, you can have peace of mind that your stores are protected against pests. Our highly trained Specialists understand the challenges that retail stores face and utilize their technical expertise to eliminate and prevent pests of all kinds. With a range of innovative solutions that includes our online pest management system, PestNetOnline, for tracking and monitoring pest activity and recommendations for corrective actions, Rentokil Steritech can tailor a program to keep your stores pest-free, protecting your customer experience and your brand reputation.

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Partnering with Rentokil Steritech



Full-service capabilities

Doing business with a full-service company allows you to realize cost synergies, reduce your number of vendors, and ensure effective pest control solutions for your business.



PestNetOnline

Have real-time oversight of your pest control service data, including pest activity, recommendations, and more with our online pest control data management system. Our secure PestNetOnline platform is easily accessible and gives you instant access to documentation needed for audits, the ability to spot trends, and a transparent method for verifying location performance.



National and global account capabilities

You want consistent, dependable service performed to the same standards at all of your locations. With over 1,000 branch offices and operations in 60 countries around the globe, the network of Rentokil companies provides businesses with the confidence that all of their locations are serviced to consistent, documented protocols. Centralized account management ensures that your stakeholders have the critical information they need about your pest control program.



Specialist training and tenure

Effectively eliminating and preventing pest problems is a science – that's why Rentokil Steritech invests heavily in Specialist training. Designed by PhDs in entomology, Rentokil Steritech's rigorous training programs arm our Specialists with the knowledge and expertise to protect your most valuable assets: your facility, customers, employees, and brand. With an average tenure of 8+ years, you can rest easy that your local Specialist is an expert partner for your business.



Innovation

As your facility and environment change, so do your pest challenges. Our company got its start with a revolutionary product nearly 100 years ago, so innovation is in our company's DNA. Our Global Technical Center is dedicated to research and development to continually bring the best products and services to market and address our customers' changing pest control needs.



Customer management program

Your ongoing satisfaction with your Rentokil Steritech pest control service is important to us. Our Customer Management Program allows us to measure our results based on your direct feedback and our own internal quality reviews. From periodic on-site quality assurance inspections of your locations by our managers to customer phone surveys, we use the results of these measurements to continually improve our service to you.



Comprehensive range of solutions for the retail industry



Rodents

Mice, rats, and roof rats each require specialized knowledge and methods of control. As part of a customized program that addresses your stores' unique locations, Rentokil Steritech Specialists employ professional rodent solutions that include monitoring systems, rodenticides, and non-toxic control methods. Specialists will also provide recommendations to help your stores make corrective actions to stop future problems.



Bed bugs

Retail stores are facing increasing problems with the introduction of bed bugs. Rentokil Steritech Specialists can help you address incidents when bed bugs are introduced, as well as provide full-scale treatment should an infestation develop. Our solutions are wide-ranging, including both proactive visual inspections and canine inspections to identify potential problems, as well as heat treatments to eliminate bed bug activity.



Cockroaches and crawling insect pests

Rentokil Steritech's pest experts have an unparalleled range of state-of-the-art methods at their disposal to resolve and prevent crawling insect issues in your stores with ants, cockroaches, and other pests.



Birds

To deter birds from your premises and protect your structure, customers, and employees from bird pests, Rentokil Steritech can implement a number of discreet, effective, humane solutions ranging from exclusion to trapping and more.



Stinging insects

Stinging pests are more than an annoyance – they can be a serious health threat to shoppers that are allergic. Rentokil Steritech can remove stinging pests from your store properties safely, using the most appropriate, environmentally responsible methods for varying species including bees, hornets, wasps, and cicada killers.



Vegetation management

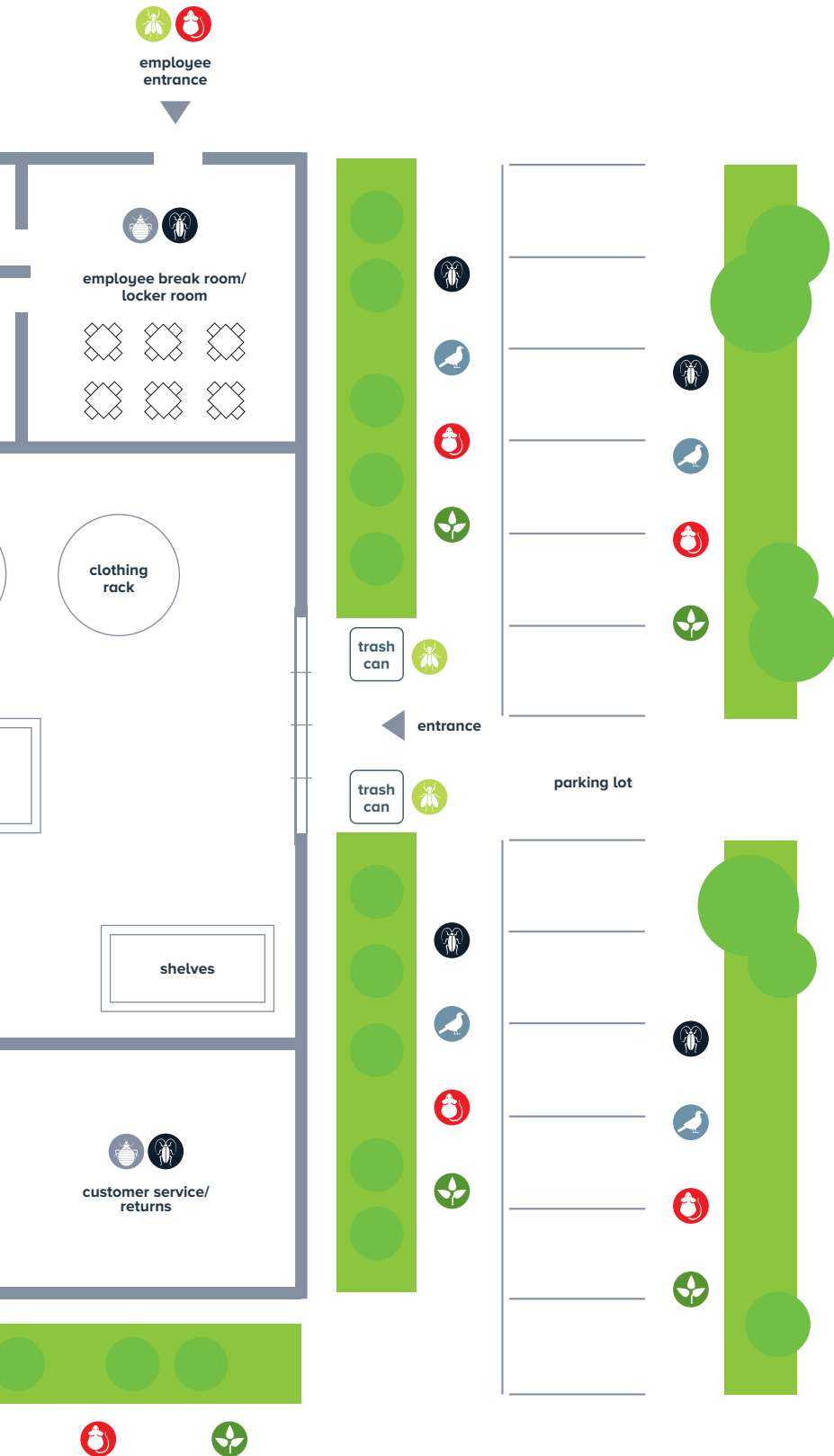
Improve the appearance of your stores by eliminating unwanted vegetation and risks associated with it, including fire hazards and pest harborage, with Rentokil Steritech's Vegetation Management Services.

Additional service offerings:


- Flying insects
- Odor management
- Stored product insects and textile pests
- Termites
- Drain line services and bioremediation
- Fumigation



Integrated pest control for the retail sector



Key risks to your property

-  Rodents
-  Cockroaches and crawling insects
-  Birds
-  Odor
-  Flying insects
-  Stored products and textile pests
-  Termites
-  Vegetation
-  Fats, oils and greases

Rentokil Steritech is the North American brand of Rentokil, the world's largest commercial pest control company, operating in more than 60 countries globally. In the United States, Rentokil Steritech's three regional brands, Ehrlich, Presto-X, and Western Exterminator, have served pest control customers for over 90 years. By utilizing Integrated Pest Management (IPM) practices and proven methods, we are able to guarantee early detection, accurate monitoring, and precise product application to eliminate and prevent your pest problems. Our team of professionally trained experts provides a full range of pest management solutions to our customers, delivered with world-class service.

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rentokil-steritech.com

800.488.9495